John Boner Neighborhood Centers Issues RFP for Enterprise Database of Record to Strengthen Cross-Program Impact

Indianapolis, IN — March 3, 2026 — John Boner Neighborhood Centers (JBNC), a leading place-based nonprofit serving Indianapolis' Near Eastside, has released a Request for Proposals (RFP) for the selection and implementation of a comprehensive Database of Record (DoR) system.

JBNC serves thousands of individuals and families each year across housing, education, workforce development, financial coaching, youth programming, health and wellness, transportation, and community development initiatives. As both a direct service provider and a coordinating hub for large-scale initiatives such as IndyEast Promise Neighborhood and the IndyEast Economic Mobility District, JBNC operates within a complex ecosystem of programs, partners, funders, and compliance requirements.

The new Database of Record will serve as JBNC's primary system of record for individuals, households, programs, partners, grants, and outcomes. The organization is seeking a solution that:

- Unifies data currently housed across multiple systems
- Reduces duplicative data entry and manual reconciliation
- Supports case management, program management, grant management (as both grantee and grantor), donor tracking, and relationship management
- Enables real-time dashboards and KPI tracking
- Integrates with externally mandated systems
- Protects sensitive data while meeting FERPA, HIPAA (where applicable), and Indiana Consumer Data Protection Act requirements
- Scales to support future growth and evolving initiatives

JBNC is not seeking to replicate its current technology landscape, but rather to modernize and simplify it while respecting mission-critical systems and compliance-driven platforms that must remain in place.

"This project is about strengthening our ability to serve our neighbors and community," says James Taylor, John Boner Neighborhood Centers CEO. "We are looking for a long-term partner who understands the complexity of human services work and can help us build a system that improves visibility, accountability, and impact across everything we do."

The selected vendor will support discovery, system configuration, data integration and migration, reporting and dashboard development, staff training, and organizational change management through a phased implementation process.

Key Dates
- **Vendor Q&A Webinar:** March 16, 2026
- **Intent to Apply Due:** April 6, 2026
- **Proposal Deadline:** April 13, 2026
- **Anticipated Final Selection:** End of May 2026

Qualified vendors with experience supporting complex nonprofit, public sector, or regulated human services organizations are encouraged to apply.

The full RFP, addendums, and submission details are available at: JBNCenters.org/DoR-RFP

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